



# MADRP Bulletin

## June 2005



Maine Association of Dispute Resolution Professionals

Volume X, Issue VI

June 2005

### Message from the President

MADRP's five year strategic plan (2002 – 2005) runs out at the end of this year. This plan has focused on the initiatives MADRP believes will advance our field, our organization and the professionalism of our members. The plan's priorities are reflected in our committees: Public Information, Meetings and Conferences, Membership, Expansion, Maine Real Estate Mediation Program – to name a few.

At the end of every year we revisit the plan to reflect on accomplishments and then plan for the following year. This year in December we'll be creating a five year plan, and we've already begun the process. At the last two board meetings we've heard recommendations from a "restructuring ad hoc committee" of board members who are looking at MADRP's mission and how that mission is served. Having clear objectives and a clear structure for how to meet these objectives is the goal.

The objectives for MADRP are to:

- Make MADRP a truly statewide association;
- Deliver relevant, high quality programs and trainings;
- Support an administrative person;
- Develop a more national connection / perspective;
- Be prepared for redirection (i.e. the advent of certification and the changes it will bring);
- Minimize costs;
- Advance the field in Maine; and
- Streamline our organization and the implementation of our mission.

Stay tuned – you'll be hearing lots more on this topic!

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### A MADRP Membership Benefit...

In the interest of marketing and as a service to MADRP members – We are pleased to announce an opportunity for you to promote your practice/firm on Maine radio stations.

MADRP is making available to our members, a commercial and radio marketing expertise. To hear the produced commercial, please visit our website: [www.madrp.org](http://www.madrp.org)

The following is an outline of the services and associated fee:

- Written and produced 60-second radio commercial including 15-second tag specifically mentioning your firm/practice stats.
- Six month unlimited use of the commercial, to air at your discretion, on any Maine radio stations.

- Consultation with radio marketing veteran, Lucy Weiss of Mediation Matters, to assist in radio station selection, scheduling, budgeting and devising 15-second tag copy.
- Investment: \$200.00\* Only available to MADRP members

\* Due to MADRP for cost of program including production...Commercial time to be purchased separately.



Estimated Range for Commercial-time Investment: \$600 - \$1200 a month ( northern Maine, lower -end of range; southern Maine higher-end of range)

**Look for pictures and details of the MADRP Spring Conference in next month's Bulletin.**





## SAVE THE DATE!

The 10-hour FAMILY LAW FOR MEDIATORS COURSE will be offered on October 27th and 28th in Augusta. Registration materials will be available later this summer. If you have questions or would like to be on the mailing list, contact June Zellers at 582-9007 or [jjzellers@prexar.com](mailto:jjzellers@prexar.com).

**Every man has three characters: that which he exhibits, that which he has, and that which he thinks he has**

—Alphonse Karr

Have an opinion you want to express? An insight? A musing?

Share your perspective and inspiration with everyone in MADRP.

Send your work to [tobey@bartongingold.com](mailto:tobey@bartongingold.com)

## Community Mediation Center's Policy on Case Screening and the Private Sector *by Doris Luther, Board Member, on behalf of the CMC Board of Directors*

Some members of the Board of the Community Mediation Center (CMC) in Portland were recently contacted by one of our volunteer mediators who had some questions about CMC possibly competing with the private mediation sector. These questions have been chewed and re-chewed by the initial Steering Committee and probably every board configuration since then. The current board welcomes these questions, and we hope to provide clarity and greater understanding for our valued volunteers, our clients, and ourselves.

The Policy Recommendation regarding Case Screening, adopted in December 1999 reads as follows:

- Case managers inform callers of the existence of private practitioners in certain areas of practice, e.g. family matters and land use.
- Case managers inform callers that CMC mediators are volunteers.
- Case managers offer callers a copy of the MADRP list of Private Practitioners for reference, without advising on a particular person.

- The decision is then left to the caller to decide whether to work with CMC or with a private practitioner of their choosing.

Hopefully this clarifies our policy for the mediation community. We are in the process of reviewing these policies yet again. CMC appreciates all of the volunteer mediators who make up our program. As one of those volunteers, I want to point out and thank CMC for what you offer us! CMC is one of the few places where aspiring mediators can get the necessary chair time required to be on the Court Alternative Dispute Resolution Services (CADRES) roster. CMC always uses co-mediators so that there is a chance for feedback and quality control, while lead mediators act as mentors to the less experienced apprentice mediators. CMC also offers periodic trainings for folks who want to improve their skills, learn new skills, or fulfill continuing education requirements for other rosters. Overall, I think that's a good deal and a great collaboration - for CMC and for our volunteers. Thanks to every one of you!

Please keep your questions and suggestions coming!

## The State of Mediation in Maine July Membership Meeting Panel Discussion

The State of Mediation in Maine" will be the subject of a panel discussion at the membership meeting on July, 13th. As moderated by Diane Kenty, a panel of experienced mediators from different practice areas—including Jacqui Clark, Gene Coughlin, Jack Erler and Jonathan Reitman— will offer their

assessments and insights about how the field of mediation has evolved in Maine and where it is headed. This will be an engaging opportunity to sit back and look at the "big picture" of mediation in Maine and think about its future (and our future) in the coming years.

## Mediation As Movement with Sara Pierce September Program in Bangor

As with any maturing field of work, the art of mediation is experiencing change from pure creative process to protocol. Coming to the exquisite balance of both is the challenge facing the field. As with the clients that are

served, there is corresponding movement—away from, towards and forward—implicitly honored within the process. In this time together we will explore this movement to better understand our resistance to change.

## Mediation in the Workplace -- Seeking Training Collaborators

I am the author of the book "Mediation in the Workplace: A Guide for Training Practice and Administration." The book was published in 2000 by a highly respected academic press and remains one of the primary texts on in-house workplace mediation. It has been featured in HR Magazine and reviewed by numerous notable publications.

I wrote this book with the idea of incorporating it into a live training program. But the circumstances of my professional life have been such that I have not had that opportunity. I am interested in partnering with the right person, persons, or group to create a training program. My current idea is to offer "exclusive rights" to a collaborator to create and run the "official" training

program around this book. I am not interested in or able to create a program or provide training myself, but I believe the rights to this text could provide a collaborator with a very useful tool to create an important program, as well as provide us both with a business opportunity. If you would like to discuss this with me, please email Rebecca Weinstein: [rjw@maine.rr.com](mailto:rjw@maine.rr.com)

## MADRP HOSTS SEEDS OF PEACE POT LUCK

Please come to an informal gathering of MADRP members the afternoon of July 29<sup>th</sup>, 4:30 to 6:30 at the beautiful waterfront home of Merle Nelson in Falmouth. We will meet this year's Seeds of Peace facilitators from Israel and Palestine, hear a bit about their backgrounds and what brought them to the SOP camp, and of course, get the chance to mix and mingle with our MADRP colleagues. Please bring an appetizer to share. Liquid refreshments will be provided. Please R.S.V.P. to Susanna Liller by July 22 ([susanna@bartongingold.com](mailto:susanna@bartongingold.com) or 774-2458, ext 112) so we can plan. Friends and spouses are welcome. See you there!

### Directions:

**From the South:** 295 north to Falmouth Foreside exit. Bear right onto Route 1. Go straight for approximately one mile, bear right onto Rt. 88. Go straight, passing the Portland Country Club and a cemetery, and at grey stone church (St. Mary's) take right onto Waites Landing Road. Approximately 6/10 mi. down Waites Landing Road take a left onto Menikoe Point Road. Take the first left on Menikoe – this driveway leads to the Nelson home.

**From the North:** Rt. 95 south to Bucknam Road exit (Falmouth Foreside). At exit stop sign turn left onto Bucknam road. Take right at first light onto Rt. 1. At next light take left onto Depot Rd. At end of Depot Rd. take right onto Rt. 88 (Foreside Rd.), then second left onto Waites Landing Road. Approximately 6/10 mi. down Waites Landing Road take a left onto Menikoe Point Road. Take the first left on Menikoe – this driveway leads to the Nelson home.

## Calendar of Events

Membership meetings are 9:30 to 10:00 for coffee/ networking followed by a program from 10:00 to 12:00. The MADRP Board meets for a mini meeting 8:30 to 9:30 before the membership meeting.

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|--------------------------|---|
| <b>July 13, 2005</b>     | Membership Meeting– Panel Discussion (see insert) at USM, Augusta<br>(Take Exit 112A off 95 then follow Civic Center Drive, turn right onto Community Drive, then left onto University Drive. Once there follow signs to the Student Union. |
| <b>July 29, 2005</b>     | Seeds of Peace Potluck, Merle Nelson's home (see above)   |
| <b>August 3, 2005</b>    | MADRP Board of Governors, Augusta   |
| <b>September 7, 2005</b> | Membership Meeting in Bangor  |
| <b>October 5, 2005</b>   | MADRP Board of Governors, Augusta   |
| <b>November 9, 2005</b>  | Annual Meeting and Program, Augusta (see next month's bulletin for details)   |

## MADRP BOARD NOMINATIONS

Anyone interested in being on MADRP's Board of Governors next year or wanting to nominate someone for the Board - please contact Nancy Markowitz [nmark@usm.maine.edu](mailto:nmark@usm.maine.edu) by July 15, 2005.

## Training for Community Resolution Team Facilitators

A training will be offered in late July (date to be announced) for Community Resolution Team (CRT) facilitators. CRT's require trained facilitators for conferences that allow offenders, victims, and members of the community who have been affected by a juvenile offender's actions to express feelings and concerns and repair the harm through restorative justice. For more information about CRT's in general, the Portland Community Resolution Team and the upcoming training date, time, and location please contact **Alex Reault** at [cmcalex@maine.rr.com](mailto:cmcalex@maine.rr.com) or call 772-4070.

### Sponsor a Bulletin

Contact John Alfano at [jalfano1@maine.rr.com](mailto:jalfano1@maine.rr.com)



**MAINE ASSOCIATION OF DISPUTE RESOLUTION  
PROFESSIONALS (MADRP)**

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**MAINE ASSOCIATION OF DISPUTE  
RESOLUTION PROFESSIONALS**

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**June 2005**

**2005 MADRP Officers**

Susanna Liller, President  
Marc Sevigny, Vice President  
Carol Corwin, Treasurer  
Tracy Quadro, Secretary

**2005 Committee Chairs**

Expansion: Bambi Magaw/ Marc Sevigny  
Events: Jeff Croft  
Practice Quality: Paul Charbonneau  
Public Policy: Doug Lotane  
Public Info: John Alfano  
Meetings: OPEN  
ME Residential Real Estate Mediation Program  
(MRREMP): John Alfano

Membership: Lisa Levinson  
Professional Development: Kathy Leen  
Advertising: John Alfano  
Facilitator Section: Paul Boticello  
Bulletin: Tobey Williamson  
Nominating Committee: Nancy Markowitz  
Program Liaison: Diane Kenty  
At-large Board members: Sheila Mayberry,  
Kathleen Roberts

**MADRP MISSION**

MADRP is a non-profit organization of diverse professional interests seeking to broaden public understanding and acceptance of alternative forms of dispute resolution. MADRP strives to enhance professional skills and qualifications of mediators, arbitrators, and other neutrals through training, educational development and promotion of standards of professional conduct.