MADRP Bulletin

Maine Association of Dispute Resolution Profession-



Volume IX, Issue VII July, 2004

Message from the President

At the "Resolving Land Use Disputes Workshop" I spoke with Matt McKinney, a workshop teacher, from Helena, Montana. I told him about MADRP and all the wonderful work we do. He replied that he would never belong to a group like MADRP because membership groups, basically, "preach to the choir". He said his goal was to "drive demand" for mediation, so he "preached" to organizations that could use it, looking to educate and get them excited about using mediation for land use disputes. I assured him that MADRP is all about driving demand. We want MADRP to be a strong support organization for facilitators, mediators and arbitrators, help our state understand the benefits of these processes, understand that "they've got options" and then make their first call to our practitioner list. What a group we are!

--Susanna --

Save the Date for this exciting Summer Event

Building the Peace after Conflict: Lessons learned from 20 + places, including Iraq

Wednesday, August 4, 2004 10:00-12:00 Presented by: Frederick D. Barton

Location: Bath Savings Institute Community Room

105 Front Street, Bath, Maine

Sponsored by: The Maine Association of Dispute Resolution Professionals (MADRP), the Muskie School of Public Service, University of Southern Maine, and the World Affairs Council of Maine

Rick Barton is a Senior Advisor at the Center for Strategic and International Studies and Co-Director of the Post-Conflict Reconstruction Project. He led work to improve how the United States and the international community approach war-prone situations, including action strategies for Iraq, Sudan, and Afghanistan. He is a regular contributor to public discussions on peace building.

His work is informed by ten years in global hot spots, as United Nations Deputy High Commissioner for Refugees in Geneva (UNHCR, 1999-2001), and as the first Director of the Office of Transition Initiatives at USAID (1994-1999).

Mr. Barton continues to teach at the Woodrow Wilson School, where he was the Frederick H. Schultz Professor of Economic Policy and Lecturer of Public and International Affairs.

Prior public service includes work for Cabinet Secretaries Joseph Califano and Patricia Roberts Harris.

There is no fee to attend but please RSVP to Jeff Croft at 207-775-3130 or at <u>jeff@soliddecisions.com</u> so we have an accurate head count.

At crucial points in our lives, we are placed in situations that require of us unaccustomed skill, courage, or wisdom. How we choose to respond to these moments is crucial. If we embrace these moments as priceless opportunities, we will see that we grow primarily through our challenges, especially those life-changing moments when we begin to recognize aspects of our nature that make us different from the family and culture in which we have been raised. Swimming against the current provides valuable opportunities for artistic, political, or spiritual expression. Sacred Contracts by Caroline Myss

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MADRP NEWS

MADRP Membership Diversity policy adopted on 7/14/04

At its July meeting, the Board of Governors adopted a new policy on membership diversity. Would you like to serve as a point person to help us focus on ways to increase the diversity of MADRP's membership. If interested, please contact Susanna Liller, at susanna@bartongingold.com

The Diversity policy is:

MADRP is committed to ensuring that membership in our professional organization is open to all.

We welcome all members regardless of race, color, national origin, religion, sex, sexual orientation, economic status, educational level, age, or physical or mental ability.

MADRP resolves to provide the following:
1) accessible and easily understandable
membership materials and information; 2)
physically accessible space for meetings,
conference and training sessions; 3) financially accessible activity and membership
fees; and 4) a friendly and inviting atmosphere at all MADRP events.

MADRP will encourage members to serve all populations in their work as conflict resolution practitioners and to promote respect for differences among those populations.

The MADRP Board of Governors will review our adherence to this policy on an annual basis. We affirm our commitment to full implementation of it and to remedy any situation in which the organization falls short of full compliance.

MADRP Reading Group

Interested in reading more about the practice and theory of mediation? Want to discuss it with other MADRP members? MADRP is forming a new reading group to read and digest some of the excellent new books and articles (and possibly some old ones) being published about conflict resolution. The first meeting will be in September and we're hoping to meet every other month. Look for details on the MADRP website and in the next newsletter. If you are interested please contact Diane Kenty at dkenty@maine.rr.com

The September 1st membership meeting will be held at Penquis Cap, 262 Harlow Street, Bangor. The topic will be announced in the next bulletin- but for nowhold the date.

"Deep listening attends not to the momentary faltering, not the stammer, but to the poem being born." Mary Rose O'Reilley in Radical Presence.

It is not always necessary to think words. Words often keep one from acting in a fully intuitive way. Fears, indecision, and frustration feed on words. Without words, they usually stop. When trying to figure out how to relate to someone, stop thinking in words, and listen to the situation, and be open. You'll find you act in a more appropriate, more spontaneous, often original, sometimes more courageous way.

Words are good at times for looking back, but they are confining when needing to act in the present. -- Hugh Prather

Hope is not the conviction that something will turn out well, but the certainty that something makes sense, regardless of how it turns out.

-- Vaclav Havel, former Czechoslovakian President

MADRP CALENDAR OF EVENTS

August 4th Membership Meeting with Rick Barton Bath Savings 10:00 to 12:00

September 1st Membership Meeting Penquis Cap Bangor 8:30 to 11:30

October 6th Board of Governors meeting 11 King St. Augusta 8:30 to 11:30



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July Bulletin Sponsors





Jonathan Reitman and Ann Gosline, of Gosline & Reitman Dispute Resolution Services with offices in Brunswick and Litchfield, Maine mediate and arbitrate a wide range of legal and workplace disputes. They facilitate multiparty public policy processes, with an emphasis on natural resources, land use, and planning issues.

Jonathan Reitman has extensive experience teaching and facilitating in the Middle East and the Balkans.

Ann Gosline, a former MADRP president, is experienced in facilitating discussions involving health care system issues. They frequently lecture and train on the theory and skills of conflict resolution.



Give in to the urae to

Have a quote, a poem, a motivating article? Send them to nmark@usm.maine.edu Please use MADRP in your subject line!

MADRP is looking for members to sponsor the August to December bulletins at \$100/month to help defray costs and provide exposure to you, the sponsor. Email me an article about yourself and your practice- and include your picture either electronically in jpeg format or by mail. Send to jalfano1@maine.rr.com or John Alfano, 5 Libby Drive, Biddeford 04005 with your check for \$100 payable to MADRP. Remember this may be used as a deductible advertising business expense. The MADRP Advertising Committee thanks you in advance for your help.

FROM OUR SPRING CONFERENCE

Domestic Dialogue: Training Facilitators for Community Conversations. The Karuna Center for Peace works primarily in war-torn regions of the world that are split apart by ethnic and religious conflict with the goal of bringing social healing through dialogue and the rebuilding of fractured relationships at the community level. How does a society recover, how can social relations mend? Societies can get caught in endless cycles of violence- out of a sense of victimization the desire for revenge and retaliation arises. This is supported by a collective narrative of good vs. evil, and dehumanization of the enemy and then aggression is justified in the name of self defense. This cycle of violence can be interrupted through meaningful contact with the other side and collective mourning of losses and suffering on both sides. People don't heal from war and trauma by burying emotion. Suppressed grief re-emerges as anger and vengeance. The Center's task is to build a container where initial mistrust and suspicion are overcome and it is safe to express pain, to acknowledge the suffering of the other side. This happens by structured dialogues- over several days, several times a year. We look at root causes, dynamics of escalation, how cycles repeat, what it takes to break out, giving people from opposing sides a shared content. We create opportunities for dialogue that lead into open and honest exchange. Dialogue starts a "new conversation" that helps people move out of their heads into sharing, not so much their emotions but their heartfelt experience. With personal stories of oppression or suffering- hopefully people come to experience the reality of the "other" as a full blooded human being more important than the belief in my own prejudices and stereotypes. The contribution of dialogue is to re-humanize and after the de-humanization of warthis is sorely needed. There is a wonderful Zulu word for it "ubuntu" that means 'collective personhood', or 'a human being is a human being through other human beings.' Bishop Desmond Tutu defines it as "my humanity is caught up, is inextricably bound up in yours." A Quote from a Serb in a series of dialogues with Muslims sums it up "We entered these seminars closed in our own shells, fearful and heavy with stereotypes. Now we have become a community, a group of individuals ready to work together while still maintaining our own identity. I want to engage in deep conversation, to feel closer each day, so that we can repair the fractures, for ourselves and for the children." You as mediators are very much at the cutting edge of developing new tools for cooperative problem solving and restorative justice and to create a culture of peace.

MAINE ASSOCIATION OF DISPUTE RESOLUTION PROFESSIONALS (MADRP)

P.O. Box 8187 Portland, ME 04104

Phone: (877) 265– 9712 Website: www.madrp.org

"Speech is civilization itself. The word, even the most contradictory word, preserves contact- it is silence which isolates."
--Thomas Mann

2003 MADRP Officers

Susanna Liller, President Diane Kenty, Vice President Carol Corwin, Treasurer Tracy Quadro, Secretary



2004 Committee Chairs

Expansion: Bambi Magaw/ Marc Sevigny

Meetings & Events: Jeff Croft Practice Quality: Jack Erler Public Policy: John Selser Public Info: Sheila Mayberry Membership: Lisa Levinson

Profession Development: Kathy Leen Resource development: Anita Jones

Advertising: John Alfano Facilitator Section: Anita Jones

Maine Residential Real Estate Mediation Program (MRREMP) Jack Erler

Bulletin: Nancy Markowitz

Nominating Committee: Anita Jones

At-large Board members: Karen Tucker, Dan Eichorn

MADRP MISSION

MADRP is a non-profit organization of diverse professional interests seeking to broaden public understanding and acceptance of alternative forms of dispute resolution. MADRP strives to enhance professional skills and qualifications of mediators, arbitrators, and other neutrals through training, educational development and promotion of standards of professional conduct.